

BIG Conference Series 2025

Readiness Session.



Readiness Session

Engage attendees in:

- Connecting with stakeholders on a strategic matter
- Building a realistic picture of how BIG can benefit their organisation
- Take away a simple but realistic visual explanation



Meeting Stuff

12.30 - 1.30 + extra questions

Questions in the Chat

Blog / Recording

Shared

Agenda

Introductions and Preamble

Applied Curiosity

Principles-based readiness assessment – 30 mins – including questions on the way in chat – taken in pause between segments

Wrap up - 5 mins

Overflow Questions



Who are we



David Dunning

Board chairman, CEO.

Lead author on Business Integrated Governance.

BSI G1 Governance Committee Member. Portfolio, programme, project & general management consulting.

David.Dunning@Deepteam.co.uk

David Dunning | LinkedIn

https://www.deepteam.co.uk



Who are we



Bekka Prideaux

Founder of the Curious Choice. Taking a practical people first approach to helping leaders navigate complexity with clarity by blending leadership coaching with deep expertise in change, projects and PMO.

Creator of the Applied Curiosity Model and the PMO360

bekka@bekkaprideaux.com

Bekka Prideaux | LinkedIn



Who are we



Chris Bragg

Past Regional Director for such firms as Computer Associates (software), TenStep (PPM, PMOs, SXOs) and 2GC (Strategic performance management). Currently working on helping clients with integrated, purpose -driven governance and sustainability.

Passionate about helping organisations build sustainable capability to realise value successfully, whether that value requires a complex strategic transformation or a simple project.

chris.bragg@pm4value.com

Chris Bragg | LinkedIn



Preamble David



Background





Our BIG working assumption - Change begins with a protagonist that wants to do something.

BIG Readiness Assessment - a process to help a protagonist to be clearer on

- the stakeholders needed to even begin
- necessary trigger conditions
- difficulties to overcome and opportunities to exploit
- outline solutions and pathway to change
- and the related value from it.



Figure 42 Advice on the BIG Journey



A FIGHT?

Raising the possibility of improving integrated governance can be personally risky and thankless



NEMAWASHI

To avoid the barriers, anxiety and denial — gently engage stakeholders to map opportunity and threat



CONSENSUS

Appreciate
Stakeholder
perspectives and
focus on what you
can do



NOT BUILT IN A DAY

Vision and Roadmap
— core enablers,
culture change and
sustainment



How?





Who am I?

What do I think the problem / opportunity is?
Recognition of where I reside in the organisation and my power / influence

2

Stakeholders?

Who do I believe are the senior stakeholders needed to take the first steps for change

Which parts of the organisation need to engage with BIG?

3

Situation Understanding

Am I the right person / who is?
Trigger Scenario – is BIG Topical?

General timing / prospect of priority

Assessment of key stakeholder attitude

4

Principles Based Readiness Assessment

To enable attendees, to work through their high-level assessment of how they relate to the BIG Principles. Where are the pain areas and opportunities?

5

What next?

What is the First
Step to engaging
an organisation to
use BIG Concepts,
Principes and
Components to
address their
pains and
opportunities

HOW CAN I DRIVE THIS?



Applied Curiosity Bekka



Why Curiosity Matters

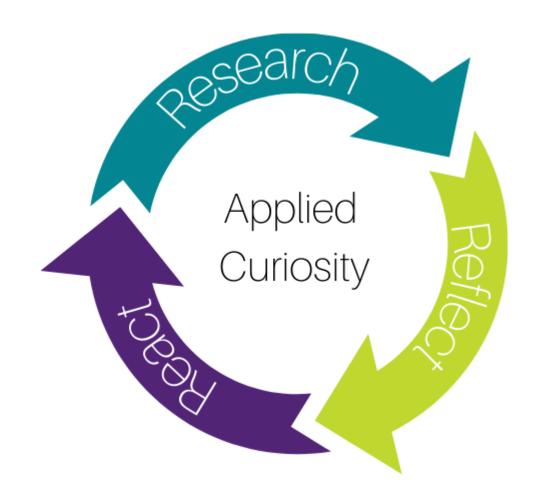
THE BIG BANG

- Building Trust and supports Psychological Safety
- Derisking conversations, especially the sensitive ones
- Engaging and working with Stakeholders
 - Understanding what their agenda is
 - Helping them feel understood
 - o Checking our own ideas
- Staying relevant the world around us is changing
- Better decision making
- Lessens the impact of our internal biases and assumptions
- Team and individual performance and communications improve
- Increased innovation



Applied Curiosity Model











- Collating what we know and planning our approach
- Engaging stakeholders and checking our understanding and hypothesis
- Completing the Readiness Model
- Developing the implementation plan
- During implementation
- Ensuring lessons learned
- Keeping BIG alive



Key Skills – Listening







Asking Better Questions



- What makes a better question?
 - o The intent behind your question informs the questions you ask
 - A good question gets someone talking
 - A great questions gets someone thinking
 - A Curious question combines both of the above with your intent to learn from their answers
- Question Structures
 - o Who, what, when, where, how
 - o Tell me more
 - o Never why!
- Common mistakes when asking questions
 - Leading Questions where it is clear what answer you are looking for
 - o The Question Cannon
 - Questions that unexpectedly change the subject or train of thought







Applied Curiosity is an approach that can be used in conversations with other and with ourselves!

As you move through Chris' section try using the framework for yourself

- Research: Putting together your initial fact base pulling together what you already know
- Reflect: What is this telling you
- React: What are the next steps you need to take





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Principles Based Readiness Assessment Chris



Before we got here...

Link to SharpCloud (https://login.sharpcloud.com/), Upload Story(here) – Please note BIG CIC is tool and partner agnostic.

Pre read - Look at <u>concepts, principles and components</u> - <u>Knowledge Outline - big-cic.org</u>

Think about

- Organisation and Stakeholders
- Principles do you meet them (in your view)
- Components what do you already have / need
- Friends and foes?



Principles Based Readiness Assessment



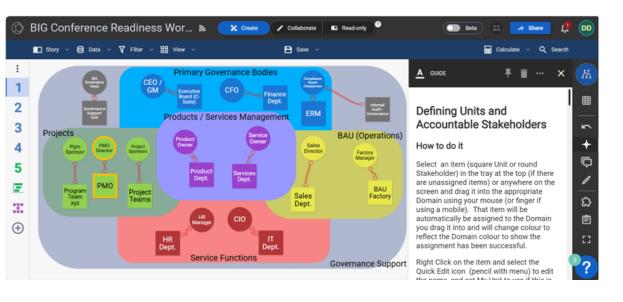
Think about how and where BIG can improve your operation and realisation of your strategy.

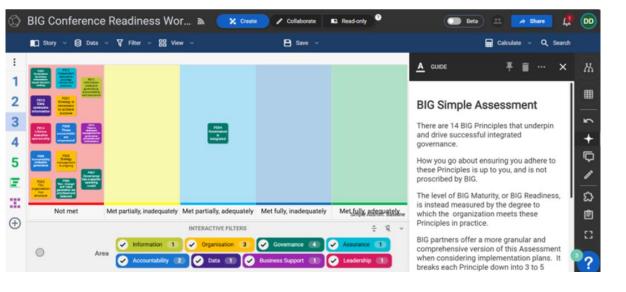
We want you to get started now on building a visual model to help identify:

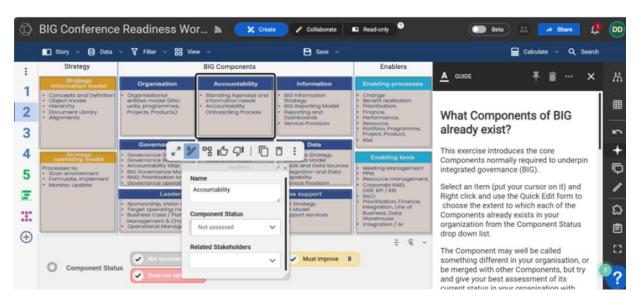
- 1. Which parts of the organisation need to be involved?
- 1. Who is accountable (Stakeholders) for each of those parts?
- 2. Which BIG Components might be needed? To what extent?
- 3. How well do we currently deliver on the BIG Principles?
- 4. How do Stakeholders currently feel about BIG?

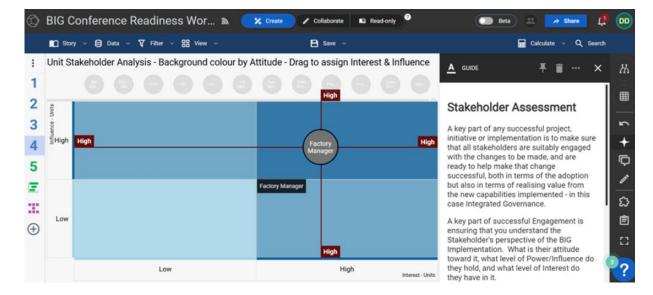
Next Steps: Export and send - Info@BIG-CIC.org











Step 1 – Accountability Structure & Stakeholders



View in your SharpCloud model.

Your model is prepopulated with default units and stakeholders.

Use the QuickEdit to rename any as needed for your organisation and use your mouse to drag them to the appropriate Domain.

Use the Right Click menu to delete any not needed or Duplicate an existing item to create a new one.

The idea of the Domains is to recognise and think about differences that may exist in Governance practices and accountability across teams/units.

(If you contact me after the session I will show you how to change Domain names, or help with anything else I can)



Step 2 – What BIG Components might you need?

View 2 in your SharpCloud model.

This View reflects key BIG Components that are typically needed to deliver a BIG capability.

The purpose of this exercise is to get people to start thinking about what they currently have in place to support BIG, and what they don't. (Call if you need help).



Step 3 – How Ready is your organisation?



View 3 in your SharpCloud model.

This View contains 14 key BIG Principles clustered in the lowest level of Readiness to start. There are 5 levels of Readiness as indicated by the coloured columns across the view.

Hover on a Principle and you will see details in the pop-up to help you understand what that Principle entails. Use your mouse to drag it to the appropriate level of Readiness.

The levels recognise that the Principle may be followed well in some units or Domains but not in others, and/or could be followed less than well across all units or only some units.



Step 4 – Stakeholder Assessment



View 4 in your SharpCloud model.

This View allows you to think about and assess the levels of Influence (Power), Interest and the Attitude (how do they feel about the need for BIG at this time) of each accountable Stakeholder.

This should inform the nature of actions you take to engage them in a BIG implementation. In the interest of time we have restricted this to accountable stakeholders only, but in practice you would need to think about all stakeholders, and you can use the same View to build a full RACI chart. (Call if you need help later).



Wrap up & Discussion

David, Bekka, Chris



Where have we got to?





Are <u>you</u> the protagonist?

Do you understand what next:

- Which parts of the organisation does this involve?
- How to establish consensus on the principles?
- Components to build?
- How to engage leadership and stakeholders?





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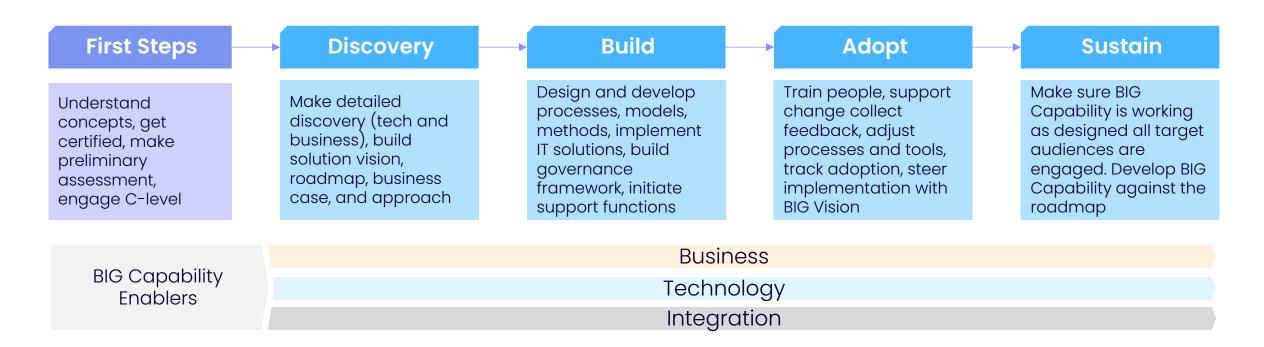
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HOW CAN I DRIVE THIS?



Lifecycle (iterative) to Build BIG Capability



Scope, Approach & Roadmap to suit the situation



What next?

BIG Readiness Model

Ask yourself

Create Model Engage Others

What is your view of current state. Can you articulate it?

Can you create a Mental Model with which to facilitate discussion with others?





Figure 42 Advice on the BIG Journey

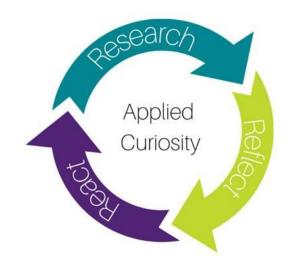


A FIGHT?



NEMAWASHI





Support BIG journey

Build a coalition





CONSENSUS

What next?

BIG Readiness Model

Ask yourself Create Model Engage Others Interview /
Workshop

Analysis

Playback

What is your view of current state. Can you articulate it?

Can you create a Mental Model with which to facilitate discussion with others? Can you
validate /
improve the
Mental Model
with
engagement of
others?

Can you capture your organisation's current state using the model? 1:1 or group discussion

What are the areas of agreement and difference, what are the root causes, and what might the answers be?

Can you help stakeholders understand and accept current state – and help them decide to do "something"



BIG Readiness - DONE

What next?



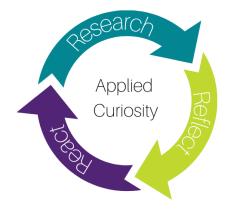
Calls to Action

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HOW CAN I DRIVE THIS?



Research - started

Reflect & Visualise

React - DO SOMETHING!



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Remaining Sessions

Open to booking:

26th November – Strategy Delivery: Rigour vs. Agility — Do We Need Both? – <u>Book here</u>

3rd December – Governance community – represented by <u>Tim</u> <u>Leech</u> – <u>Book here</u>

Book soon:

10 December – Portfolio Management – represented by <u>Stephen</u> <u>Jenner</u>

https://big-cic.org.uk/conference/



Thankyou and goodbye

